



PRIVACY NOTICE

(VIEW PRIVACY NOTICE REGARDING PERSONAL DATA PROCESSING IN CALL CENTER)

JUUQO Corporation is Corporation with a number of subsidiaries and affiliates around the globe (collectively, "JUJQO"; referred to also as "we" or "us"). JUJQO's subsidiaries and affiliates are listed in the "JUJQO Entities" section of this Privacy Policy. This Privacy Policy describes JUJQO's practices regarding the collection, use and disclosure of information we collect about you when you use our website (www.juuqo.com) including our subdomains such as our blog, the customer portal and other customer service and customer billing and payment systems, web applications and other web properties (collectively, "Sites"). By using the Sites, you agree to our Privacy Policy and our Terms of Service. If you do not agree to this Privacy Policy and our Terms of Service, please do not use our Sites.

AUTOMATIC COLLECTION OF ANONYMOUS INFORMATION

When you visit the JUJQO Sites, like when you visit most other websites, certain anonymous information about your visit is automatically logged, which may include information about the type of browser you use, the server name and IP address through which you access the Internet, the date and time you access the Sites, the pages you access while at the Sites, and the Internet address of the Sites, if any, from which you linked directly to the Sites. This information is not personally identifiable.

PERSONALLY IDENTIFIABLE INFORMATION

As described in this policy, "Personally Identifiable Information" is any information that concerns you individually and would permit someone to contact you, such as your name, address, telephone/fax number, email address, or any information you submit to the Sites that identifies you individually. JUJQO is committed to protecting your privacy and Personally Identifiable Information.

INFORMATION USE

JUUQO may use the Personally Identifiable Information collected through its Sites primarily for such purposes as:

- Helping to establish and verify the identity of users;
- Opening, maintaining, administering and servicing users' accounts;
- Processing, servicing or enforcing transactions and sending related communications;
- Providing services and support to users;
- Improving the Sites, including tailoring them to users' preferences;
- Providing users with product or service updates, promotional notices and offers, and other information about JUJQO and its affiliates;
- Responding to users' questions, inquiries, comments and instructions;
- Maintaining the security and integrity of our systems; and
- Any other purpose for which a user has given consent.

JUUQO uses the anonymous browsing information collected automatically by its servers primarily to help it administer and improve the Sites.

JUUQO may also use aggregated anonymous information to provide information about the Sites to potential business partners, advertisers and other unaffiliated entities. Again, this information is not Personally Identifiable Information.

JUUQO may engage third-party analytics providers such as Google Analytics and Adobe to use cookies and other technology to collect information about your use of the Sites. These third-party services may provide you options about how they collect and use information.

INFORMATION COLLECTION

JUUQO will not collect any Personally Identifiable Information about you through the Sites unless you provide it. Therefore, if you do not want JUJQO to obtain any Personally Identifiable Information about you, then do not submit any.

You can visit and browse the Sites without revealing Personally Identifiable Information about yourself. You may also choose to disclose Personally Identifiable Information about yourself, which may include, without limitation:

- "Basic Information" including your name, your employer and your title;
- "Contact information" including your email address, postal address and telephone number;
- "Technical information" including your IP address and information on your usage of our Sites such as areas of the Sites that you visit, content that you view, download or submit, and communications we send to you electronically;



- “Billing Information” including transaction type, transaction amount, payment, shipping and billing information as well as the nature, quantity and price of the goods or services you exchange and the individuals or entities with whom you communicate or transact business; provided, however, that JUJQO does not keep or share your credit card information; and
- “Other Information” including areas of interest, a unique individual password, and any other information you submit to us.

JUUQO may collect Personally Identifiable Information about you from its Sites by methods such as the following:

Registration Forms – If you are offered the opportunity to enter a promotion, to become a registered user of the Sites, or to opt-in to receive JUJQO information through this or another website, you must apply by filling out the registration form on the Sites. This form requires submission of certain Personally Identifiable Information including Basic, Contact and Other Information.

Transactions and Activity – If you become a registered user or if you conduct transactions through the Sites, JUJQO collects information about the transactions you engage in while on the Sites and your other activity on the Sites. This information may include Technical and Billing Information.

Email and Other Voluntary Communications – You may also choose to communicate with JUJQO through email, via our Sites, by telephone, in writing, or through other means. JUJQO collects the information in these communications, and such information may be Personally Identifiable.

In addition to information we collect directly from users, we may also receive certain information from third parties, and we may combine this information with other information we have collected.

PRIVACY SHIELD COMPLIANCE

JUUQO including its U.S.-based subsidiaries complies with the EU-U.S. Privacy Shield Framework as set forth by the U.S. Department of Commerce regarding the collection, use and retention of personal information transferred from the European Union (“EU”) and European Economic Area (“EEA”) to the United States. JUJQO has certified to the Department of Commerce that it adheres to the Privacy Shield Principles. If there is any conflict between the terms in this Privacy Policy and the Privacy Shield Principles, the Privacy Shield Principles shall govern. To learn more about the Privacy Shield Program, and to view our certification, please visit: <https://www.privacyshield.gov/>.

In compliance with the Privacy Shield Principles, JUJQO commits to resolve complaints about our collection or use of your personal information. EU and EEA individuals with inquiries or complaints regarding our Privacy Shield policy should first contact JUJQO at: info@juuqo.com

JUUQO has further committed to refer unresolved Privacy Shield complaints to the International Centre for Dispute Resolution, a division of the American Arbitration Association (the “ICDR/AAA”), an alternative dispute resolution provider located in the United States. If you do not receive timely acknowledgment of your complaint from us, or if we have not resolved your complaint, please contact or visit the ICDR/AAA at <http://go.adr.org/privacyshield.html> for more information or to file a complaint. The services of the ICDR/AAA are provided at no cost to you. As a last resort and under certain conditions, you may be able to invoke binding arbitration for complaints regarding Privacy Shield compliance not resolved by any of the other Privacy Shield mechanisms. See <https://www.privacyshield.gov/article?id=ANNEX-I-introduction> for additional information.

JUUQO commits to cooperate with the panel established by the EU data protection authorities (DPAs) and to comply with the advice given by the panel with regard to human resources data transferred from the EU in the context of the employment relationship.

JUUQO is responsible for the processing of Personally Identifiable Information it receives, under the Privacy Shield Framework, or subsequently transfers to a third party acting as an agent on its behalf. JUJQO complies with the Privacy Shield Principles for all onward transfers of Personally Identifiable Information from the EU and EEA including the onward transfer liability provisions. In particular, JUJQO remains responsible and liable under the Privacy Shield Principles if third-party agents that it engages to process the personal data on its behalf do so in a manner inconsistent with the Principles, unless JUJQO proves that it is not responsible for the event giving rise to the damage.

With respect to Personally Identifiable Information received or transferred pursuant to the Privacy Shield Framework, JUJQO is subject to the regulatory enforcement powers of the U.S. Federal Trade Commission. In certain situations, JUJQO may be required to disclose Personally Identifiable Information in response to lawful requests by public authorities, including to meet national security or law enforcement requirements.

DISCLOSURE OF INFORMATION

JUUQO is a global company with a presence in a number of countries. JUJQO requires all offices to comply with data protection requirements consistent with those mandated by the EU and EEA.

Your Personally Identifiable Information may be shared within JUJQO's offices or, as needed, with third parties (including but not limited to subcontractors, attorneys and accountants). If you are a Pandora for Business subscriber, JUJQO may also disclose your Personally Identifiable Information to Pandora.



Further, JUUQO may disclose Personally Identifiable Information about you in connection with legal requirements, such as in response to an authorized subpoena, governmental request or investigation, or as otherwise permitted by law. JUUQO may share your information to protect our intellectual property, to prevent physical harm to persons or property, to prevent fraud and to support audit, compliance and corporate governance functions. Finally, as JUUQO's business develops, it may sell or buy corporate assets, and in such transactions customer information may be one of the transferred business assets. If JUUQO, or substantially all of its assets, is acquired, customer information may be one of the assets transferred. JUUQO may use unaffiliated companies to help it maintain and operate the Sites or for other reasons related to the operation of its business, and those companies may receive your Personally Identifiable Information for that purpose. In each case, JUUQO will comply with applicable data protection laws and will take precautions to ensure the privacy of your Personally Identifiable Information. JUUQO does not provide Personally Identifiable Information to unaffiliated third parties for their use in marketing directly to you.

SECURITY

JUUQO maintains physical, electronic, and procedural safeguards to help guard Personally Identifiable Information on the Sites. If transactions are offered on the Sites, transaction information is transmitted to and from JUUQO.com in encrypted form using industry-standard Secure Sockets Layer (SSL) connections to help protect such information from interception. JUUQO restricts authorized access to your personal information to those persons who have a legitimate purpose to know that information to provide products or services to you and those persons you have authorized to have access to such information. Please be aware, however, that any email or other transmission you send through the Internet cannot be completely protected against unauthorized interception.

YOUR RIGHTS REGARDING YOUR PERSONALLY IDENTIFIABLE INFORMATION

Consistent with applicable data protection laws and other applicable laws, upon request, we will provide you with a copy of your Personally Identifiable Information. We will give you the opportunity to correct any errors and to restrict our rights to use your data, up to and including deletion of your Personally Identifiable Information (the "right to be forgotten") consistent with this policy. Any requests to review, modify or delete your Personally Identifiable Information should be addressed to optout@juuqo.com.

If you have not opposed the use of your Personally Identifiable Information (either at the time of collection of such information or since that time), JUUQO may occasionally send you messages or updates about JUUQO.com, its affiliates, or their promotions and other activities. If you do not wish to receive any more non-transaction/security related communications from JUUQO and its affiliates, you may always opt out by clicking on the "unsubscribe" link at the bottom of the communication or by sending an email containing your request to info@juuqo.com.

We will not prohibit you from making a complaint regarding JUUQO's practices with regulatory and supervisory authorities. Except as described in this policy, we will not use your data for any automated decision making or profiling.

California Privacy Rights. California Civil Code Section 1798.83 permits users who are California residents to request and obtain from us once per year and free of charge, a list of the third parties to whom we disclosed Personally Identifiable Information (if any) for those third parties' direct marketing purposes in the preceding calendar year and the categories of data disclosed to those third parties. To request access, please contact us at info@juuqo.com.

RETAINING PERSONALLY IDENTIFIABLE INFORMATION

When you withdraw your consent or when it is no longer reasonably required, we will delete your Personally Identifiable Information. We may, however, retain your Personally Identifiable Information (i) for an additional period of time if necessary to assert or defend legal claims during a relevant retention period, or (ii) to the extent that deleting it would require us to overwrite our automated disaster recovery backup systems.

CHILDREN'S PRIVACY

The Sites are directed toward and designed for use by persons aged thirteen (13) years old or older. JUUQO will not approve applications of, or establish or maintain accounts or memberships for, any child whom JUUQO knows to be under the age of thirteen (13) years. JUUQO does not solicit or knowingly collect Personally Identifiable Information from children under the age of thirteen (13) years. If JUUQO nevertheless discovers that it has received Personally Identifiable Information from an individual who indicates that he or she is, or whom JUUQO otherwise has reason to believe is, under the age of thirteen (13) years, then JUUQO will delete such information from its systems. Additionally, a child's parent or legal guardian may request that the child's information be corrected or deleted from JUUQO's files by contacting JUUQO at info@juuqo.com.



“COOKIES” AND ADVERTISERS

The Sites' servers, or the servers of companies that are used to operate the Sites, may place a “cookie” on your computer in order to allow you to use the Sites and to personalize your experience.

A “cookie” is a small piece of data that can be sent by a web server to your computer, which then may be stored by your browser on your computer's hard drive. Cookies allow JUUQO to recognize your computer while you are on its Sites and help customize your online experience and make it more convenient for you. Cookies are also useful in allowing more efficient log-in for users, tracking transaction histories and preserving information between sessions. The information collected from cookies may also be used to improve the functionality of the Sites.

The other content providers and/or advertisers that may appear on the Sites may also use cookies that are not sent by the Sites. Such ads or content may contain cookies that help track and target the interests of users of the Sites in order to present “personalized” advertisements or other messages that the user might find interesting. JUUQO is not responsible for any such cookies.

We may also use other technology such as “web beacons” (small pieces of data embedded in images on webpages), pixels and tags to track visitor usage and traffic patterns and in HTML emails to determine whether users have opened emails or clicked on links contained in the emails.

Most web browser applications (such as Microsoft Internet Explorer, Firefox, and Google Chrome) have features that can notify you when you receive a cookie or prevent cookies from being sent. You may use the settings on your browser to disable cookies and similar technologies. If you disable cookies, however, you may not be able to use certain personalized functions of the Sites.

EXTERNAL LINKS

The Sites may contain links to other websites, including those of advertisers or third party content providers who offer downloads on juuqo.com. Any links are intended to be of interest to the user only; JUUQO will remove any link from its Sites upon written request from the linked entity. Please be aware that JUUQO is not responsible for the privacy practices or the content of other websites. Any websites that are accessible by hyperlinks from the Sites may use cookies (see “Cookies” section above). JUUQO encourages you to read the privacy statements provided by other websites before you provide Personally Identifiable Information to them.

CHANGES TO THIS PRIVACY POLICY

JUUQO reserves the right to modify or supplement this policy at any time. If a material change to the terms of this policy is made, JUUQO will post a notice on its Sites homepage and a link to the new policy.

JUUQO ENTITIES

This Privacy Policy applies to the following JUUQO entities:

Entity Name	Territory of Organization
Juuqo	Global
Eazis Music & Systems	The Netherlands
Royalty Free Records	The Netherlands